



**CITIZENS  
TRI-COUNTY  
BANK**

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**YOUR MOBILE/ONLINE EXPERIENCE IS ABOUT TO GET SMOOTHER!**

*This enhancement will occur on September 12, 2023*



Your banking experience should be smooth, secure, and the same on all your devices. That's why on September 12, 2023 Citizens Tri-County Bank will automatically upgrade your Online Banking Suite.

**It's a seamless enhancement across platforms and it's all in one convenient place.  
So no matter where you are or what device you want to use, you can:**

- **VIEW** your balances
- **TRANSFER** funds
- **SCHEDULE** recurring payments
- **MANAGE** your CTCB Debit Card Rules & Alerts

**Here's what you need to know before our upgrade:**

**You will need to log in with your current username and password before you can use features like touch id or face id. If you don't remember your current login credentials, give us a call.**

- On September 12, 2023 our CTCB App will automatically ask you to download the new version.
- We are available for you from 7AM - 7PM Monday -Saturday. If you have any questions just give us a call!

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**CITIZENS TRI-COUNTY BANK - *The Only Community Bank You'll Ever Need!***

